OWNER'S MANUAL

Langmere English Armchair

Designed for relaxed, everyday comfort. Regular care will help preserve the Langmere's shape, finish and character.

Product at a glance

STANDARD SIZE 34 in W x 36 in D x 35 in H 86 x 91 x 89 cm	**ASSEMBLY** Fully assembled; fixed legs
CUSHIONS Loose seat and back cushions	**PLACEMENT** Dry, level indoor surface
USE Single-person residential seating	**ACCESS** Review the full delivery route

Standard size shown. Your written order confirms any custom dimensions.

Before first use

- Remove packaging carefully. Keep blades and sharp tools away from the upholstery.
- Place the chair on a dry, level indoor surface. Check doorways, turns, stairs and lifts before moving it; contact ROCO if access is tight.
- After transit, allow the loose seat and back cushions to settle, then shape them gently by hand.

Everyday use

- Use as a single-person seat. Do not stand or jump on the chair, or sit on the arms or back.
- Plump cushions regularly. Move with two people, lifting beneath the frame; never drag or lift by the arms.

CARE & MAINTENANCE

Simple care for lasting comfort

The upholstery selected for your order may have its own care requirements. When in doubt, contact ROCO before applying a cleaning product.

Loose cushions	Plump and reposition the seat and back cushions regularly. Natural settling, light body impressions and gradual softening are expected with use. Do not wash covers without ROCO's confirmation.
Upholstery	Vacuum gently using a clean upholstery attachment. Keep the fabric away from prolonged direct sunlight to reduce uneven fading.
Spills	Blot immediately with a clean, colourfast absorbent cloth. Work gently from the outside of the spill inward. Do not rub, scrub or saturate the fabric.
Cleaning	Do not use bleach, acetone, thinner, abrasive cleaners or excessive water. Avoid unapproved steam cleaning. For a persistent mark or uncertain treatment, pause and contact ROCO.
Frame and legs	Dust wooden legs with a soft, dry cloth. Avoid abrasive or solvent-based cleaners. Check occasionally that the chair sits evenly and remains stable. The fixed legs should not be removed or adjusted.

PLACEMENT & SUPPORT

Use it well. We will stand behind it.

The Langmere is intended for indoor residential use in a dry, well-ventilated setting.

Important precautions

- Keep the chair away from damp walls, water sources, heaters, open flames and prolonged direct sunlight.
- Do not allow children to climb or play on the arms or back. Keep pets and sharp objects away from the upholstery.
- Do not drill, dismantle, reupholster or arrange structural repair without written guidance from ROCO.
- If the chair becomes unstable, develops unusual movement or makes a persistent structural noise, stop using it and contact ROCO for assessment.

Warranty guidance

Your chair is supported by the ROCO Confidence Warranty and any product-specific terms confirmed on your product page, quotation, invoice or written order confirmation. Coverage is component-specific and applies to eligible manufacturing, material or workmanship defects. ROCO normally begins with assessment, adjustment, repair or replacement of the affected component.

Normal wear, gradual cushion softening, fading, stains, moisture damage, accidental damage, misuse and damage linked to unauthorised repair or modification are not normally manufacturing defects. Please report visible delivery concerns within 48 hours and do not return or repair the chair before receiving instructions from ROCO.

ROCO CUSTOMER CARE

Need assistance?

Contact us early if something does not look, feel or perform as expected. Clear information helps us assess the concern more quickly.

When to contact us

- Report visible transit damage, a wrong item or a major visible delivery concern within 48 hours of delivery.
- Stop using the chair and contact ROCO if it becomes unstable or develops unusual movement or persistent structural noise.
- Report a hidden manufacturing, material or workmanship concern during the warranty period applicable to your order.

What to share

Please share your order or invoice number, the product name, clear photographs of the complete chair and the affected area, and a short video if the concern involves movement or noise.

WHATSAPP	+92 317 6965610
EMAIL	info@roco.pk
AFTER-SALES	roco.pk/after-sales-request/
WARRANTY	roco.pk/warranty-policy/

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