

OWNER'S MANUAL

Fjord Modular Outdoor Sofa

SKU FMOS-462

Built for relaxed outdoor living. Simple, consistent care will help preserve the Fjord's comfort, upholstery and wood finish.

Product at a glance

OVERALL SIZE 160.2 in W x 71.3 in D x 27.2 in H 407 x 181 x 69 cm	SEAT MODULE 39.4 in W x 39 in D x 27.2 in H 100 x 99 x 69 cm
CHAISE MODULE 39.4 in W x 71.3 in D x 27.2 in H 100 x 181 x 69 cm	CONFIGURATION 4 modular sofa sections
ASSEMBLY Delivered fully assembled	CONSTRUCTION Kikar structure with exposed Sheesham detailing

Before first use

- Remove packaging carefully and keep blades or sharp tools away from the upholstery and exposed wood.
- Place the modules on a stable, level surface. After transit, let the cushions settle naturally and check that each section sits evenly.

Everyday use

- Use only the intended seating surfaces. Do not stand, jump or place concentrated weight on the arms or back.
- Move modules with adequate help, lifting from beneath the frame. Never drag the sofa or lift it by the upholstered arms or back.

CARE & MAINTENANCE

Simple care for outdoor comfort

The fabric and finish selected for your order may have specific care requirements. Contact ROCO before applying an unfamiliar cleaner, coating or treatment.

Cushions	Plump the cushions regularly. Natural settling, light body impressions and gradual softening are expected with use. Keep cushions clean and dry during extended periods of non-use.
Upholstery	Brush or vacuum gently with a clean upholstery attachment. Protect the fabric from prolonged harsh sun and unnecessary moisture where practical.
Spills	Blot immediately with a clean, colourfast absorbent cloth. Work gently from the outside of the spill inward. Do not rub or saturate the fabric.
Cleaning	Do not use bleach, acetone, thinner, abrasive cleaners, harsh detergents or unapproved steam cleaning. For a persistent mark, contact ROCO before further treatment.
Wood details	Dust exposed Sheesham with a soft, dry cloth. For light marks, use a barely damp cloth and dry promptly. Do not leave standing water on the wood.

PLACEMENT & SUPPORT

Use it well. Protect it well.

The Fjord is intended for residential outdoor use. Protect it from prolonged moisture, standing water and extreme conditions where practical.

Important precautions

- Place the sofa on stable, level flooring with reasonable drainage. Do not position it where water can collect around the base.
- Keep it away from open flames, excessive heat, sharp objects and harsh chemicals. Do not allow climbing on the back or arms.
- Do not drill, dismantle, reupholster or arrange structural repair without written guidance from ROCO.
- If a module becomes unstable, develops unusual movement or persistent structural noise, stop using it and contact ROCO.

Warranty guidance

The Fjord is supported by the ROCO Confidence Warranty and any product-specific written terms confirmed for the order. Eligible outdoor structural frame and joinery normally carry 12 months of coverage; eligible outdoor cushions and covers, applied finish and outdoor hardware normally carry 6 months against verified manufacturing defects.

ROCO normally starts with assessment, repair or replacement of the affected component. Normal wear, gradual cushion softening, fading or weathering, stains, moisture damage, misuse, improper cleaning and unauthorised repair are not normally manufacturing defects.

ROCO CUSTOMER CARE

Need assistance?

Contact us early if something does not look, feel or perform as expected. Clear information helps us assess the concern more quickly.

When to contact us

- Report visible transit damage, a wrong item or a major visible delivery concern within 48 hours of delivery.
- Stop using the sofa and contact ROCO if a module becomes unstable or develops unusual movement or persistent structural noise.
- Report a hidden manufacturing, material or workmanship concern during the warranty period applicable to your order.

What to share

Please share your order or invoice number, the product name, clear photographs of the complete sofa and the affected area, and a short video if the concern involves movement or noise.

WHATSAPP	+92 317 6965610
EMAIL	info@roco.pk
AFTER-SALES	roco.pk/after-sales-request/
WARRANTY	roco.pk/warranty-policy/

Support hours: Monday to Sunday, 10:00 AM-8:00 PM PKT.

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