

OWNER'S MANUAL

Stalwart Media Console

Low-profile media storage with concealed organisation. Regular care helps preserve the finish, alignment and smooth operation.



Product at a glance

OVERALL SIZE 70 in W x 21 in D x 29 in H 178 x 53 x 74 cm	CONSTRUCTION Oak-led mixed construction
STORAGE Multi-section concealed storage	ASSEMBLY Delivered fully assembled
FINISHES Brown Wash / Grey Wash / SeaDrift	PROFILE Low 70 in media console

Before first use

- Remove packaging carefully. Keep blades and sharp tools away from finished wood, front panels and hardware.
- Place the console on a dry, level indoor surface with clear access to all storage fronts. Check stability before loading it.
- Inspect the finish, front alignment, knobs and visible condition. Report visible delivery concerns within 48 hours and setup, levelling or alignment concerns within 7 days where applicable.

Everyday use

- Open and close storage sections gently. Distribute contents evenly; do not overfill, force a binding front, sit or stand on the console.
- Use felt pads beneath objects and lift rather than slide them. Do not place unusually heavy equipment unless ROCO confirms load suitability. Before moving, empty the console and lift from the base with two or more people.

CARE & MAINTENANCE

Care for the top, finish and storage

The Stalwart Media Console combines Oak detailing, Oak veneer, plywood and selected engineered components. Keep the top dry and handle storage fronts gently.

Top surface	Dust with a soft, dry microfiber cloth. Use felt pads or coasters beneath decor and accessories. Lift rather than slide objects across the finish.
Oak & veneer	For light marks, use a barely damp cloth and dry immediately. Follow the grain where practical and avoid repeated wet wiping.
Spills	Blot spills promptly. Do not allow standing moisture around veneer edges, moulded details, joints or storage fronts.
Cleaning	Avoid bleach, acetone, thinner, abrasive cleaners, strong chemical polish, excessive water and steam cleaning. Contact ROCO if treatment is uncertain.
Storage & runners	Load storage sections evenly and keep runner areas free of debris. Never force a drawer or front that binds or feels uneven. Do not lubricate hardware unless ROCO advises it.
Hardware & stability	Check knobs and fittings periodically. Keep the console level and stable. Do not drill, alter or dismantle the console without ROCO guidance.

PLACEMENT & SUPPORT

Give the console room to work.

The Stalwart Media Console is intended for indoor living-room and media use in a dry, well-ventilated setting.

Important precautions

- Keep the console away from damp walls, water sources, heaters, open flames and prolonged direct sunlight.
- Place it on a level surface with full clearance for storage fronts. If electronics are placed nearby or on top, follow the equipment manufacturer's ventilation guidance.
- Do not overload the top or storage sections, sit or stand on the console, or allow children to climb or use open storage fronts as steps.
- Do not drill, dismantle, modify the structure or arrange third-party repair without written guidance from ROCO.
- If the console becomes unstable, a storage front binds, hardware loosens, or unusual movement or persistent noise develops, stop using the affected section and contact ROCO for assessment.

Warranty guidance

Your console is supported by the ROCO Confidence Warranty and any product-specific terms confirmed on the product page, quotation, invoice or written order confirmation. For this mixed-construction product, eligible plywood or engineered structural assembly and standard hardware defects are normally covered for 12 months; qualifying indoor veneer or applied-finish adhesion defects are normally covered for 6 months. Product-specific written terms take priority.

ROCO normally begins with assessment, adjustment, repair or replacement of the affected component. Normal wear, scratches, overloading, moisture damage, harsh cleaning, accidental damage, misuse and unauthorised alterations are not normally covered as manufacturing defects. Report visible delivery concerns within 48 hours and setup, levelling, alignment or missing-fitting concerns within 7 days where applicable.

ROCO CUSTOMER CARE

Need assistance?

Contact us early if something does not look, feel or perform as expected. Clear information helps us assess the concern more quickly.

When to contact us

- Report visible transit damage, a wrong item or a major visible delivery concern within 48 hours of delivery.
- Report initial storage-front alignment, loose hardware, missing fittings or setup concerns within 7 days where applicable.
- Report a hidden manufacturing, material or workmanship concern during the warranty period applicable to the affected component and your order.

What to share

Please share your order or invoice number, the product name, clear photographs of the complete console and the affected area, and a short video if the concern involves storage-front movement, alignment or noise.

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AFTER-SALES	roco.pk/after-sales-request/
WARRANTY	roco.pk/warranty-policy/

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