

OWNER'S MANUAL

SoftPier Dining Set

A refined 6-seater dining set with an Oak-veneered table, sculptural pedestal base and upholstered seating. Careful everyday use will help preserve its finish, comfort and structural alignment.

Product at a glance

STANDARD SET 6 Seater 7 pieces 1 table + 4 side chairs + 2 armchairs	ASSEMBLY Delivered fully assembled Fixed supports SKU: SDS-450
DINING TABLE 87 in W x 41 in D x 31 in H 221 x 104 x 79 cm	DINING CHAIRS 22 in W x 27 in D x 35 in H 56 x 69 x 89 cm
TABLE CONSTRUCTION Plywood core with Oak veneer Sheesham structure + shaped panels	CHAIR & COMFORT Solid wood + formed plywood Molty foam Sheesham legs

Before first use

- Remove packaging carefully and keep sharp tools away from upholstery, veneer and lacquered surfaces.
- Inspect the table, chairs, legs and visible finishes before use. Contact ROCO promptly if anything appears damaged or misaligned after delivery.
- Place the set on a stable, level indoor floor. Lift furniture when repositioning it; do not drag it across finished flooring.

Everyday use

- Use each chair as a single-person seat. Do not stand, climb or lean heavily on chair backs, arm panels or the tabletop.
- Use placemats, coasters and trivets under hot, wet, oily or staining items.

CARE & MAINTENANCE

Care for the finish. Preserve the comfort.

SoftPier combines Oak veneer, lacquered pedestal surfaces, solid wood chair legs, Molty foam and textured upholstery. Gentle routine care is preferable to aggressive cleaning.

Oak veneer top	Dust with a soft dry cloth. For light marks, use a slightly damp cloth and dry immediately. Avoid soaking, abrasive pads and harsh chemicals.
Pedestal base & metallic details	Wipe lacquered and decorative surfaces with a soft dry or lightly damp cloth. Avoid scouring pads, solvent cleaners and unapproved metal polish.
Upholstery & Molty foam	Vacuum gently with a clean upholstery attachment. Blot spills promptly without scrubbing or oversaturating. Normal foam settling and gradual softening can occur with use.
Sheesham legs	Keep chair legs dry and away from prolonged contact with wet floors. Clean with a soft cloth and avoid dragging chairs, which can stress joints.
Light & heat	Avoid prolonged direct sunlight and concentrated heat. Use trivets for hot serving ware and keep the set away from heaters, open flames and strong moisture sources.

PLACEMENT & SUPPORT

Made for indoor dining.

Level placement, careful movement and prompt attention to spills or looseness will help SoftPier retain its finish and stability.

Important precautions

- Use SoftPier indoors on a stable, level surface. Avoid damp areas, direct rain exposure and regularly wet floors.
- Do not sit or stand on the tabletop, pedestal supports or chair arms, and avoid excessive side-loading on chair backs and legs.
- Do not drill, dismantle, refinish, reupholster or arrange structural repair without ROCO guidance.
- If a table or chair develops instability, cracking, unusual movement or persistent noise, stop using the affected piece and contact ROCO. Custom-order specifications confirmed in writing take precedence over this manual.

Warranty guidance

SoftPier is supported by the ROCO Confidence Warranty and any product- or order-specific written terms. Coverage is component-specific and applies to eligible manufacturing, material or workmanship concerns affecting the table, pedestal structure, chairs, cushioning, upholstery and finishes.

ROCO follows a repair-first approach, with assessment, adjustment, repair or affected-part replacement where appropriate. Normal wear, gradual foam softening, stains, fading, moisture damage, unsuitable cleaning, misuse and unauthorised repair are not normally manufacturing defects.

Natural materials

Oak veneer and solid Sheesham naturally vary in grain, tone and texture. Minor differences between pieces are part of the material character.

ROCO CUSTOMER CARE

Need assistance?

Contact ROCO early if something does not look, feel or perform as expected. Clear information helps us assess the concern more efficiently.

When to contact us

- Report visible transit damage, an incorrect component or a major delivery concern within 48 hours of delivery.
- Contact ROCO if the table or a chair becomes unstable, develops persistent movement or shows an unexpected structural concern.
- Report hidden manufacturing, material or workmanship concerns during the warranty period applicable to your order.
- Do not arrange third-party structural repair or refinishing before receiving ROCO guidance.

What to share

Please share your order or invoice number, the product name, clear photographs of the complete item and affected area, and a short video if the concern involves movement, instability, alignment or noise.

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EMAIL	info@roco.pk
AFTER-SALES	roco.pk/after-sales-request/
WARRANTY	roco.pk/warranty-policy/

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