

OWNER'S MANUAL

Quartz Outdoor Dining Set

For 6-seater and 8-seater configurations. Built around a powder-coated metal structure, solid Teak surfaces and cushioned outdoor seating.

Product at a glance

CONFIGURATIONS 6 Seater or 8 Seater 1 table + 6 or 8 chairs	ASSEMBLY Delivered fully assembled Fixed table and chair legs
6-SEATER TABLE 72 in W x 39.4 in D x 29.9 in H 183 x 100 x 76 cm	8-SEATER TABLE 94.5 in W x 39.4 in D x 29.9 in H 240 x 100 x 76 cm
DINING CHAIR 24.8 in W x 22.8 in D x 31.1 in H 63 x 58 x 79 cm	SEAT & CUSHION Seat height: 17.9 in / 45.5 cm Seat cushion: 4.7 in / 12 cm
CONSTRUCTION Powder-coated metal frame Solid Teak tabletop slats & armrests	COMFORT Molty foam with fibre wrap Outdoor polyester upholstery

Before first use

- Remove packaging carefully and inspect the table, chairs, cushions and visible frame before use.
- Place the set on a stable, level surface. Uneven flooring can place unnecessary stress on frames and joints.
- Position the furniture by lifting it. Do not drag the table or chairs across stone, tile or rough flooring.
- If cushions were compressed during delivery, allow them to settle and gently shape them by hand.

Everyday use

- Use each chair as a single-person seat. Do not stand, climb or jump on the chairs or table.
- Use coasters, placemats or trivets under hot, wet or staining items placed on the Teak tabletop.

CARE & MAINTENANCE

Simple care for outdoor living

Quartz combines natural Teak, coated metal and removable outdoor upholstery. Routine cleaning and sensible protection will help preserve the finish and comfort of each component.

Teak surfaces	Dust with a soft dry cloth. For routine cleaning, use a lightly damp cloth and mild soap, then dry the surface. Natural grain, tone variation and gradual weathering are normal characteristics of Teak.
Metal frame	Wipe the powder-coated frame with a soft damp cloth and dry after moisture exposure. Avoid abrasive pads, bleach, chlorine-based cleaners, strong solvents and harsh chemicals.
Upholstery	Brush or vacuum gently using a clean upholstery attachment. Remove covers only for care that is suitable for the selected fabric. Do not machine wash unless the fabric care label specifically permits it.
Spills	Blot promptly with a clean, colourfast absorbent cloth. Work from the outside of the spill inward. Do not rub, scrub or oversaturate the fabric.
Cushions	Keep cushions dry where practical. During prolonged rain or extended non-use, store them in a dry, ventilated place. Make sure cushions are fully dry before storage.
Protection	A breathable furniture cover may be used during longer periods of non-use. Keep ventilation around the furniture and do not allow standing water to remain on wood, fabric or frame joints.

PLACEMENT & SUPPORT

Use it well. We will stand behind it.

Quartz is intended for residential outdoor dining. Care requirements may vary with climate, placement and the upholstery selected for your order.

Important precautions

- Keep the set away from open flames, heaters and concentrated heat. Do not place hot cookware directly on the Teak tabletop.
- Do not pressure-wash the furniture or saturate joints, cushion inserts or upholstery with water.
- Do not drill, cut, weld, repaint, reupholster or arrange structural repair without written guidance from ROCO.
- If a chair or table becomes unstable, develops unusual movement or shows a structural concern, stop using the affected piece and contact ROCO for assessment.
- Move the table with adequate assistance and lift from the structural frame. Do not lift or drag chairs by the cushions or Teak armrest caps.

Warranty guidance

Quartz is supported under the ROCO Confidence Warranty and any product-specific terms confirmed on your product page, quotation, invoice or written order confirmation. Coverage is component-specific and applies to eligible manufacturing or workmanship defects. ROCO normally begins with assessment, adjustment or repair of the affected component.

Normal wear, natural Teak movement or weathering, gradual foam softening, fading, stains, moisture-related damage, accidental damage, misuse, unsuitable cleaning and unauthorised repair or modification are not treated as manufacturing defects. Product-specific written terms take precedence where applicable.

Natural material note

Teak is a natural material. Differences in grain, tone and minor movement are part of its character and are not, by themselves, evidence of a manufacturing defect.

ROCO CUSTOMER CARE

Need assistance?

Contact us early if something does not look, feel or perform as expected. Clear information helps ROCO assess the concern more quickly.

When to contact us

- Report visible transit damage, an incorrect item or a major delivery concern within 48 hours of delivery.
- Stop using the affected chair or table if it becomes unstable or develops persistent structural movement or unusual noise.
- Report a hidden manufacturing, material or workmanship concern during the warranty period applicable to your order.

What to share

Please share your order or invoice number, the product name, clear photographs of the complete item and the affected area, and a short video if the concern involves movement or noise.

WHATSAPP	+92 317 6965610
EMAIL	info@roco.pk
AFTER-SALES	roco.pk/after-sales-request/
WARRANTY	roco.pk/warranty-policy/

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