

OWNER'S MANUAL

Windsor Nest Spindle Armchair

Built for relaxed everyday seating. Regular care will help preserve the Windsor Nest's comfort, finish and stability.

Product at a glance

OVERALL SIZE 86.4 cm W x 98.4 cm D x 106.7 cm H 34 in W x 38.75 in D x 42 in H	FRAME Solid Sheesham wood
CUSHIONING 4 in Master Molty high-density foam Polyester fibre wrap	UPHOLSTERY ROCO-approved fabric
SEAT SUPPORT Furniture-grade plywood	ASSEMBLY Delivered fully assembled

Before first use

- Remove packaging carefully; keep sharp tools away from the upholstery and timber.
- Place the chair on a dry, level indoor surface and allow the cushions to settle after transit.

Everyday use

- Use as a single-person armchair. Do not stand, jump or sit on the arms or spindle back.
- Lift beneath the lower frame with two people. Never drag or lift by the arms or spindles.

CARE & MAINTENANCE

Care for the frame and cushions

Your selected fabric and wood finish may have specific care requirements. If a treatment is uncertain, contact ROCO before applying it.

Cushions	Gently reshape the seat and back cushions as needed. Gradual softening and light body impressions are normal with regular use.
Upholstery	Vacuum gently with a clean upholstery attachment. Limit prolonged direct sunlight to help reduce fading and uneven colour change.
Spills	Blot promptly with a clean, colourfast absorbent cloth. Work from the outside inward. Do not rub, scrub or saturate the fabric.
Cleaning	Do not use bleach, acetone, thinner, abrasive cleaners, excessive water or unapproved steam cleaning. Contact ROCO if treatment is uncertain.
Sheesham frame and spindles	Dust with a soft, dry cloth. For light marks, use a barely damp cloth and dry immediately. Do not soak the timber or apply household polish unless approved.

PLACEMENT & SUPPORT

Give the frame room to perform.

Windsor Nest is intended for indoor residential use in a dry, well-ventilated setting.

Important precautions

- Keep the chair away from damp walls, water sources, heaters, open flames and prolonged direct sunlight.
- Do not allow climbing or rocking, or sit or stand on the arms, top rail or spindle back. Keep pets and sharp objects away.
- Do not drill, dismantle, reupholster or arrange structural repair without written guidance from ROCO.
- If the chair becomes unstable, develops unusual movement or makes a persistent structural noise, stop using it and contact ROCO.

Warranty guidance

Your chair is supported by the ROCO Confidence Warranty and the written terms confirmed with your order. Coverage is component-specific and may apply to eligible defects in the Sheesham structure, plywood seat support, foam, upholstery workmanship, ROCO-supplied fabric and wood finish. ROCO normally begins with assessment, adjustment, repair or replacement of the affected component.

Normal wear, gradual foam softening, fading, stains, scratches, moisture or accidental damage, misuse and unauthorised repair are not manufacturing defects. Report visible delivery concerns within 48 hours and contact ROCO before returning or repairing the chair.

ROCO CUSTOMER CARE

Need assistance?

Contact us early if something does not look, feel or perform as expected. Clear information helps us assess the concern more quickly.

When to contact us

- Report visible transit damage, a wrong item or a major visible delivery concern within 48 hours of delivery.
- Stop using the chair and contact ROCO if the frame becomes unstable or develops unusual movement or persistent structural noise.
- Report a hidden manufacturing, material or workmanship concern during the warranty period applicable to your order.

What to share

Please share your order or invoice number, the product name, clear photographs of the complete chair and the affected area, and a short video if the concern involves movement or noise.

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EMAIL	info@roco.pk
AFTER-SALES	roco.pk/after-sales-request/
WARRANTY	roco.pk/warranty-policy/