

OWNER'S MANUAL

UmberHush Armchair

Rounded upholstered seating designed for relaxed everyday use. Regular care helps preserve its cushioning, upholstery and shape.



Umber upholstery shown

Product at a glance

OVERALL SIZE 34.3 in W x 35.9 in D x 28 in H 87 x 91 x 71 cm	ASSEMBLY Delivered fully assembled
CONSTRUCTION Kikar hardwood frame Furniture-grade plywood shell	UPHOLSTERY ROCO-approved fabric Selected to order
COMFORT Soft / Medium / Firm As confirmed with your order	ACCESS Check 87 x 91 x 71 cm against doors, corridors and lifts

Before first use

- Remove packaging carefully. Keep blades and sharp tools away from the upholstery.
- Place the chair on a dry, level indoor surface. Check the full access path before moving it into position.
- After transit, allow the upholstered cushioning to settle. Smooth the seat, back and arms gently by hand if needed.

Everyday use

- Use as a single-person seat. Do not stand or place concentrated weight on the arms or back.
- Move with two people, lifting from the base. Never drag the chair or pull it by the arms or back.

CARE & MAINTENANCE

Care for the upholstered form

The upholstery selected for your order may have its own care requirements. When in doubt, contact ROCO before applying a cleaning product.

Upholstery	Vacuum gently using a clean upholstery attachment, including the curved back, padded arms and seat seams. Keep the fabric away from prolonged direct sunlight to reduce uneven fading.
Cushioning	Natural settling, light body impressions and gradual softening can develop with normal use. Avoid standing, kneeling or placing concentrated weight on the seat.
Spills	Blot promptly with a clean, colourfast absorbent cloth. Work gently from the outside of the spill inward. Do not rub, scrub or saturate the fabric.
Cleaning	Do not use bleach, acetone, thinner, abrasive cleaners or excessive water. Avoid unapproved steam cleaning. For persistent marks or uncertain treatment, contact ROCO.
Base & movement	Keep the upholstered base clean and dry. Lift from beneath the base when moving the chair; do not drag it across the floor or pull it by the arms.

PLACEMENT & SUPPORT

Use it well. We will stand behind it.

The UMBERHush is intended for indoor residential use in a dry, well-ventilated setting.

Important precautions

- Keep the chair away from damp walls, water sources, heaters, open flames and prolonged direct sunlight.
- Do not allow children to climb or play on the arms or back. Keep pets and sharp objects away from the upholstery.
- Do not drill, dismantle, reupholster or arrange structural repair without written guidance from ROCO.
- If the chair becomes unstable, develops unusual movement or makes a persistent structural noise, stop using it and contact ROCO for assessment.

Warranty guidance

Your chair is supported by the ROCO Confidence Warranty and any product-specific terms confirmed on your product page, quotation, invoice or written order confirmation. Coverage is component-specific and applies to eligible manufacturing, material or workmanship defects. ROCO normally begins with assessment, adjustment, repair or replacement of the affected component.

Normal wear, gradual foam softening or body impressions, fabric stretching or fading, stains, moisture damage, accidental damage, misuse and damage linked to unauthorised repair or modification are not normally manufacturing defects. Please report visible delivery concerns within 48 hours and do not return or repair the chair before receiving instructions from ROCO.

ROCO CUSTOMER CARE

Need assistance?

Contact us early if something does not look, feel or perform as expected. Clear information helps us assess the concern more quickly.

When to contact us

- Report visible transit damage, a wrong item or a major visible delivery concern within 48 hours of delivery.
- Stop using the chair and contact ROCO if it becomes unstable or develops unusual movement or persistent structural noise.
- Report a hidden manufacturing, material or workmanship concern during the warranty period applicable to your order.

What to share

Please share your order or invoice number, the product name, clear photographs of the complete chair and the affected area, and a short video if the concern involves movement or noise.

WHATSAPP	+92 317 6965610
EMAIL	info@roco.pk
AFTER-SALES	roco.pk/after-sales-request/
WARRANTY	roco.pk/warranty-policy/

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