OWNER'S MANUAL

Ivorya Armchair

A compact upholstered armchair with low, squared arms and slim black metal legs. Regular, gentle care helps keep the fabric looking settled and clean.

Product at a glance

STANDARD SIZE W 74 x D 85 x H 79 cm (nominal)	**ASSEMBLY** Delivered fully assembled
FRAME Solid Jamun wood	**CUSHIONING** Foam-cushioned seat and back
UPHOLSTERY Woven fabric, as selected for your order	**LEGS** Black powder-coated metal

Standard size shown. Your written order confirms any custom dimensions, fabric and colour.

Before first use

- Unwrap carefully, keeping blades away from the upholstery. Check the fabric, seams and legs before use.
- Place on a dry, level surface with room in front for your legs. If the chair rocks or appears damaged, contact ROCO before using it.

Everyday use

- Use as seating for one person. Do not stand, jump or sit on the arms or back.
- Lift when moving. Do not drag the chair, as this can strain the slim metal legs and mark the floor.

CARE & MAINTENANCE

Keep the fabric clean and settled.

Ivorya is upholstered in a woven fabric over a foam-cushioned seat and back. Gentle, regular care suits it best.

Regular cleaning	Vacuum gently with a soft upholstery attachment, including the seams.
Spills	Blot promptly with a clean, colourfast cloth. Do not rub or soak the fabric. Contact ROCO before using any cleaning product on it.
Seat wear	Sit evenly across the seat where you can. Some softening of foam over time is normal.
Metal legs	Wipe with a soft, dry cloth. Avoid abrasive or solvent cleaners, which can damage the coating.
Surroundings	Keep sharp objects, buckles and pets' claws away from the woven fabric.

PLACEMENT & SUPPORT

Use it well. Care for it simply.

Ivorya is intended for indoor use. Choose a dry spot, away from prolonged direct sunlight, which can fade fabric.

Important precautions

- Keep away from prolonged direct sunlight, excessive heat and damp.
- Supervise children around furniture. Do not allow climbing on the chair.
- Do not dismantle or repair the chair without guidance from ROCO.

Warranty guidance

Under the ROCO Confidence Warranty, eligible manufacturing defects in Ivorya's internal wooden frame and structural joints are covered for 24 months. Foam, the legs and upholstery stitching and workmanship are covered for 12 months, and ROCO-supplied fabric for 6 months.

Coverage is subject to the written terms confirmed for your order. Normal wear, gradual foam softening, moisture damage, unsuitable cleaning and misuse are excluded. Contact ROCO for assessment before arranging a repair.

For a custom build, retain the specification and applicable terms confirmed with your order. This guide does not replace that written record.

ROCO CUSTOMER CARE

Need assistance?

Contact us if something does not look, feel or perform as expected. Clear information helps us assess the concern.

When to contact us

- Report visible transit damage, a wrong item or a major visible delivery concern within 48 hours of delivery.
- Stop use and contact ROCO if the chair becomes unstable or a leg loosens.
- Report a manufacturing or workmanship concern during the warranty period applicable to your order.

What to share

Share your order or invoice number, product name, clear photographs of the complete piece and affected area, and a short video if the concern involves movement or noise.

WHATSAPP
+92 317 6965610

EMAIL
info@roco.pk

AFTER-SALES
roco.pk/after-sales-request/

WARRANTY
roco.pk/warranty-policy/

Version 1.1 | November 2026 | Keep with your order record.

Dimensions are approximate and may vary slightly during manufacturing.