

OWNER'S MANUAL

CreamCove Curved Armchair

A low, wraparound armchair with a fully upholstered shell and generous cushioning. Regular care helps preserve its shape and comfort.

Product at a glance

OVERALL SIZE 95 cm W x 85 cm D x 67 cm H 37.4 in W x 33.46 in D x 26.38 in H	STRUCTURE Kikar hardwood frame with furniture-grade plywood shell
CUSHIONING 4 in Molty high-density foam with polyester fibre wrap	UPHOLSTERY ROCO-approved fabric
SEAT SUPPORT Reinforced upholstery webbing	ASSEMBLY Delivered fully assembled

Before first use

- Remove packaging carefully and keep sharp tools away from the upholstery and seams.
- Place on a dry, level indoor surface and allow the cushioning to settle after transit.

Everyday use

- Use as a single-person armchair. Do not stand, jump or sit on the arms or back.
- Lift from beneath the base when moving the chair; never drag or pull it by the arms.

CARE & MAINTENANCE

Keep every curve looking its best

Your selected upholstery may have specific care requirements. If a treatment is uncertain, contact ROCO before applying it.

Upholstery

Vacuum gently with a clean upholstery attachment, including the curved shell, seams and inside edges of the arms. Limit prolonged direct sunlight to help reduce uneven fading.

Spills

Blot promptly with a clean, colourfast absorbent cloth. Work from the outside inward. Do not rub, scrub or saturate the fabric.

Cleaning

Do not use bleach, acetone, thinner, abrasive cleaners, excessive water or unapproved steam cleaning. Contact ROCO if treatment is uncertain.

Cushioning

Allow the seat to recover naturally after extended use. Gradual softening and light body impressions can develop over time and are normal with regular seating.

Base & movement

Keep the concealed base dry and on an even floor. When repositioning, lift from beneath the base rather than pulling or dragging the chair by its arms.

PLACEMENT & SUPPORT

Give the upholstered shell room to breathe.

CreamCove is intended for indoor residential use in a dry, well-ventilated setting.

Important precautions

- Keep the chair away from damp walls, water sources, heaters, open flames and prolonged direct sunlight.
- Do not allow children to climb or play on the arms or back. Keep pets, sharp objects and rough surfaces away from the upholstery.
- Do not sit or stand on the rounded arms or back, and do not use the chair on an uneven or unstable floor.
- Do not drill, dismantle, reupholster or arrange structural repair without written guidance from ROCO.
- If the chair becomes unstable, develops unusual movement or makes a persistent structural noise, stop using it and contact ROCO.

Warranty guidance

Your chair is supported by the ROCO Confidence Warranty and the product-specific terms confirmed with your order. Coverage is component-specific and may apply to eligible defects in the Kikar frame, plywood shell and support, Molty foam, upholstery workmanship, ROCO-supplied fabric and concealed structural base. ROCO normally begins with assessment, adjustment, repair or replacement of the affected component.

Normal wear, gradual foam softening, fabric stretching, fading, stains, moisture damage, accidental damage, misuse and unauthorised repair are not normally manufacturing defects. Report visible delivery concerns within 48 hours and wait for ROCO instructions before arranging repair or return.

ROCO CUSTOMER CARE

Need assistance?

Contact us early if something does not look, feel or perform as expected. Clear information helps us assess the concern more quickly.

When to contact us

- Report visible transit damage, a wrong item or a major visible delivery concern within 48 hours of delivery.
- Stop using the chair and contact ROCO if the shell or base becomes unstable, or if you notice unusual movement or persistent structural noise.
- Report a hidden manufacturing, material or workmanship concern during the warranty period applicable to your order.

What to share

Please share your order or invoice number, the product name, clear photographs of the complete chair and the affected area, and a short video if the concern involves movement or noise.

WHATSAPP	+92 317 6965610
EMAIL	info@roco.pk
AFTER-SALES	roco.pk/after-sales-request/
WARRANTY	roco.pk/warranty-policy/

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