OWNER'S MANUAL

Rattan Cane Back Dining Chair

Natural cane, a whitewash Jamun frame and a cream leatherette seat. This guide covers the standard chair; keep it with your written order for any custom materials, dimensions or finish.

SKU: RCBDC-552
One chair; table excluded.



Angled view - whitewash finish shown.

Product at a glance

OVERALL SIZE 47 W x 48 D x 78 H cm 18.5 W x 18.9 D x 30.7 H in	**MAIN FRAME** Solid Jamun legs, back posts, seat rails and stretchers
BACKREST Natural cane webbing Shaped Jamun surround	**SEAT BUILD** Plywood base on timber rails Medium-firm foam padding
UPHOLSTERY & FINISH Cream leatherette seat Whitewash; low sheen finish	**INTENDED USE** Armless, single-person seating Dry indoor dining spaces

Overall sizes are approximate. Custom details follow your written order. Wood grain and cane tone naturally vary.

Product details: roco.pk/product/rattan-cane-back-dining-chair/

CARE & MAINTENANCE

Care for cane, wood and leatherette

Gentle dusting and prompt spill cleanup help protect the open weave, pale frame and cream seat. If your upholstery was customized, follow its own care guidance.

Natural cane webbing	Use a soft, dry brush on both sides. Do not pull strands, push tools through openings, soak the weave or steam-clean it.
Whitewash frame	Remove loose grit with a soft microfibre cloth. Avoid abrasive pads, solvents and unapproved furniture polish. Keep the timber dry.
Leatherette seat	Blot spills promptly. For routine wiping, use a soft cloth lightly dampened with water, then dry. Do not soak the seat or scrub its edges.
Marks & dye transfer	Keep pens, sharp objects and wet coloured fabrics away from the cream seat. Ask ROCO before using stain removers, bleach or alcohol-based cleaners.
Moisture & heat	Keep away from damp walls, wet floors, heaters, open flames and prolonged direct sunlight. Allow air to circulate around the chair.
Moving the chair	Lift beneath the structural seat rails, with help if needed. Do not drag the legs or lift by the cane panel, backrest surround or upholstery.

PLACEMENT & SUPPORT

Before your first meal

Place the chair on a firm, level indoor floor, with all four feet supported. Check clearance beneath your table and leave space to pull the chair out.

Unpacking & first-use checks

For fully assembled delivery, no customer assembly is required. Remove packaging carefully and keep blades away from the cane and seat. If structural parts arrive detached or fittings are missing, contact ROCO before assembly or use.

- Check the legs, joints, cane surround and upholstery for damage. Do not use the chair if it rocks, cracks or has a loose structural joint.
- Sit centrally with all four feet on the floor. Do not stand or jump on the seat, rock onto two legs or use the lower rails as steps.
- Keep concentrated pressure and sharp objects away from the cane. Do not dismantle the backrest or attempt cane repairs without ROCO guidance.

Warranty guidance

Eligible principal Jamun frame and joint defects: **24 months**. Plywood seat support, foam and upholstery workmanship: **12 months**. Verified leatherette defects and manufacturing-related finish failure: **6 months**. Cane coverage follows your written order.

Normal wear, natural variation and damage from moisture, misuse or unsuitable cleaning are excluded. Coverage normally starts at delivery; confirmed order terms apply. Approved remedies normally involve repair or affected-component replacement. Service or transport charges may apply.

Full coverage and claim terms: roco.pk/warranty-policy/

ROCO CUSTOMER CARE

Need assistance?

Contact ROCO for help with the frame, cane backrest, seat or finish. Stop using the chair if a concern affects its stability or safe use.

When to contact us

- Report visible delivery damage or wrong or missing items within 48 hours of delivery.
- Report levelling, alignment or missing-fitting concerns within 7 days of delivery.
- Report hidden manufacturing defects during the applicable warranty period. These initial reporting windows do not shorten that period.

What to share

Send your order or invoice number, the product name or SKU RCBDC-552, finish, upholstery choice and delivery location. Include a photo of the whole chair, close-ups of the affected area and a short video if it moves or makes noise. Contact ROCO before arranging repairs or returns.

WHATSAPP	+92 317 6965610
EMAIL	info@roco.pk
AFTER-SALES	roco.pk/after-sales-request/
WARRANTY	roco.pk/warranty-policy/

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