OWNER'S MANUAL

Cloudrest Sectional Sofa

A four-seater L-shaped sofa with deep seating, rounded padded arms and an extended chaise. Keep this manual with your written order.



Off White upholstery shown

Product at a glance

OVERALL DIMENSIONS 125.6 × 76.8 × 29.5 in (W × D × H) 319 × 195 × 75 cm (W × D × H)	**SEAT HEIGHT** 17.7 in (45 cm) Floor to uncompressed seat
LAYOUT Four-seater with extended chaise Chaise on your right in the image	**FRAME & SUPPORT** Jamun wood frame; plywood panels Sinuous steel seat springs
STANDARD UPHOLSTERY Textured woven polyester Selected fabric per written order	**CUSHIONING** MoltyFoam with polyester fibre padding Custom options per written order

Overall depth includes the chaise. Height includes the back cushions.

Before first use

- Check the upholstery, sofa sections and supplied fittings against your order before setup.
- Confirm the chaise side when facing the sofa. See page 3 for setup.
- Check that all feet are secure and that the sections are stable and aligned before sitting.

CARE & MAINTENANCE

Care for your upholstery

Care for the fabric selected for your Cloudrest. Ask ROCO for fabric-specific cleaning advice before applying a treatment.

Seams & edges	Use a soft upholstery attachment on low suction to clear dust around cushion edges and between sofa sections.
Spills	Press a clean, dry cloth gently onto the affected area. Avoid scrubbing or soaking the upholstery.
Cleaning products	Keep bleach, abrasive brushes and unapproved stain removers away from the fabric. Check with ROCO before removing or washing any cover.
Colour & placement	Keep Cloudrest away from prolonged direct sunlight, nearby heaters and damp walls.
Cushion shape	Smooth the upholstery and gently reshape back cushions as needed. Keep weight off the padded arms.
Moving the sofa	Ask ROCO how to release any connectors before moving. Lift each section from beneath the frame with enough help. Avoid dragging or pulling by the arms or backrests.

PLACEMENT & SUPPORT

Set up your sectional

Place the sofa on a dry, level indoor floor. Allow walking space around the chaise and check doorways, stairs and lifts before moving the sections.

Important precautions

- Arrange assisted placement. Installation is included only if specified in your written order.
- Use ROCO's product-specific instructions for any supplied feet or connectors. Contact ROCO if fittings or instructions are missing.
- Check that every foot is secure, the sections are aligned and any connectors are fully engaged. Avoid forcing fittings or drilling new holes.
- Keep children from climbing on the arms or jumping on the seats. Stop using the sofa if it rocks or the sections shift, and contact ROCO.

Warranty guidance

Standard coverage is 24 months for the qualifying internal wooden frame and structural joinery, 12 months for foam, seat supports, standard hardware and upholstery workmanship, and 6 months for eligible defects in ROCO-supplied fabric. Coverage follows the written terms for your order and normally begins on delivery.

Normal wear and gradual cushion softening are generally excluded, as is damage caused by misuse, moisture, unsuitable cleaning or unauthorized alterations. ROCO assesses the affected component and considers adjustment or repair before replacement.

Review coverage and the claims process at roco.pk/warranty-policy/

ROCO CUSTOMER CARE

Need assistance?

Contact ROCO if the upholstery, seating or fit between sections needs attention. Clear photos and your order details help us assess the concern.

When to contact us

- Report visible damage or wrong or missing items within 48 hours of delivery.
- Report installation, levelling, alignment or missing fittings within 7 days of delivery.
- Report hidden manufacturing defects within the applicable warranty period. The delivery and setup reporting windows do not shorten that period.

What to share

Send your order or invoice number, fabric and colour, delivery location and a brief description. Include photos of the full sofa and affected section, plus a short video if you notice movement or noise. Contact ROCO before arranging repairs or returns.

WHATSAPP	+92 317 6965610
EMAIL	info@roco.pk
AFTER-SALES	roco.pk/after-sales-request/
WARRANTY	roco.pk/warranty-policy/

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