OWNER'S MANUAL

Gratie
Cane Bench

Brown finish | Three Cane Panels

Natural rattan cane panels in a solid Sheesham frame, with splayed wooden legs and a connecting stretcher.



Brown finish shown

Product at a glance

OVERALL DIMENSIONS 152 W x 46 D x 44 H cm Seat height: 44 cm, unloaded	**WOODEN STRUCTURE** Solid Sheesham seat frame Two solid Sheesham dividers
CANE SEAT Natural rattan cane webbing 3 individually framed panels	**LEGS & STRETCHER** Splayed solid Sheesham supports Connecting solid Sheesham rail
WOOD FINISH Low-sheen brown Lighter natural cane tone	**DELIVERY & USE** Fully assembled standard bench Occasional indoor seating

Width x Depth x Height. One bench; styling accessories excluded. Custom dimensions, materials and finish follow your written order.

Before first use

- Check the finish, cane panels, legs and stretcher against your order on arrival.
- Unpack carefully, keeping blades away from wood and cane. Follow the setup and placement guidance on page 3.
- Keep the bench unused until it is stable. Stop use if joints move, cane breaks or a border detaches; contact ROCO.

CARE & MAINTENANCE

Care for your Gratie bench

Gentle cleaning protects the Sheesham frame and natural cane. Follow any additional guidance supplied for your confirmed custom finish.

Sheesham frame	Dust with a soft, dry cloth. For light marks, use a barely damp cloth on the wood and dry promptly. Avoid abrasives, solvents and unapproved furniture polish.
Natural cane	Brush dust gently from the weave with a soft, dry brush. Do not soak, spray, steam-clean or pull strands. Keep wood polish and oil off the cane.
Spills & marks	Blot spills promptly and dry moisture along the wooden borders. Keep hot objects, wet clothing and sharp or abrasive items off the seat.
Room conditions	Keep indoors, away from damp walls, wet floors, heaters and prolonged direct sunlight. This version is not intended for exposed outdoor use.
Moving the bench	Use two capable adults and lift by the solid wooden seat frame near both ends. Never lift by the cane or stretcher, and do not drag the legs.
Wear & repairs	Check for loose joints, broken strands or detached cane borders. Stop use if support is affected. Contact ROCO before tightening unfamiliar fittings or attempting repairs.

PLACEMENT & SUPPORT

Set up your Gratie bench

The standard bench is delivered fully assembled. No customer assembly or tools are required. Place it on a firm, level indoor floor.

Setup and safe use

- Clear the delivery route and unpack carefully. Keep knives and scissors away from the natural cane and finished wood.
- Move with two capable adults. Support the wooden seat frame near both ends; never lift by the cane or stretcher. Do not drag the legs.
- Lower all four feet gently onto the floor and check stability. Leave room to walk around the bench and open nearby doors or drawers. Do not assume the feet are adjustable.
- Inspect the frame, leg connections and cane borders before sitting. Stop use if a joint moves, cane breaks or a border detaches; contact ROCO.
- Sit down gently. Never stand, kneel or jump on the seat, use the stretcher as a step, or allow children to climb or play underneath the bench.
- For a custom order supplied in separate components, obtain ROCO's matching fittings and instructions before assembly or use. Do not improvise fixings.

Warranty guidance

Eligible manufacturing defects carry **24 months** for the solid Sheesham structure and joints, **12 months** for seat webbing and fixed supports, and **6 months** for the indoor wood finish.

Coverage begins from delivery. Normal wear, accidental damage, misuse, moisture damage and unsuitable care are excluded. Full policy and written order terms apply.

Coverage, exclusions and claims: roco.pk/warranty-policy/

ROCO CUSTOMER CARE

Need assistance?

Contact ROCO if the cane seat, wooden frame, leg connections or finish need attention. Your order details and clear photographs help us assess the concern.

When to contact us

- Report visible transit damage or wrong or missing items within 48 hours of delivery.
- Report installation, levelling, alignment or missing fittings within 7 days.
- Report hidden manufacturing defects within the applicable warranty period. These initial reporting windows do not shorten that period.

What to share

Send your order number, delivery location and confirmed finish. Include full-product and close-up photographs, plus video for movement, noise or instability. Contact ROCO before repairs or returns.

WHATSAPP	+92 317 6965610
EMAIL	info@roco.pk
AFTER-SALES	roco.pk/after-sales-request/
WARRANTY	roco.pk/warranty-policy/

Version 1.1 | 21 November 2026 | Keep with your order record.

Measurement Note: Dimensions are approximate. Minor variations may occur during manufacturing and finishing. Custom details follow your written order.